

## 2023 IMPACT REPORT



**15,622**  
replacement  
documents



The highest service levels in our 35-year history



Assisted  
**22,846**  
Individuals



PROVIDED SAFE  
STORAGE FOR  
**6,300**  
CLIENTS



Helped  
**925**  
clients with  
other services



On an average day in 2023, we saw 90 clients, provided 60 documents, provided safe storage for 25, and helped an additional 5 clients with an ID-related inquiry of some sort.



## Social Return on Investment



**Funded by your donations, Homeless ID Project saved the community \$46.5 million in 2023 returning \$85\* for every dollar invested**

Of course, not every document is used to end a client's homelessness. Let's assume a rate of 10%. According to USICH\*\* the community spends \$30,000 annually to maintain a person homeless and on the street. Combine that with Homeless ID Project's 2023 expense of less than \$550,000, apply a bit of math and you'll see that **We're serious about our commitment to be good stewards of your support!**

NOTES: \*15,622 documents; times 10%; times \$30,000 equals \$ 46.5 million saved. That savings divided by \$550k annual expense for 2023 results in \$85 saved per dollar spent. \*\* USICH - United States Interagency Council on Homelessness